

## Sticker Renewal Goes Online Navywide

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SILVERDALE, Wash. (NNS) -- Since July 2005, anyone trying to renew a regional vehicle decal has been able to do so online. The new process allows normal customers of Pass and I.D. to bypass lines and waiting times and conduct business with only a few clicks of the mouse.

Navy Region Northwest Webmaster Ray Mills developed the new program and said that within the next few months, all regions throughout the Navy will be able to renew their respective regional vehicle stickers online. Currently, six CNI Regions are online. Navy Region Midwest came online in April, and Mid-Atlantic is expected to be online soon.

"When [Rear Adm. Len Hering] was commander, Navy Region Northwest, he wanted to decrease the wait times at the gates," said Mills. "We don't even look at the vehicles anymore. We just verify the data, so a system like this made perfect sense."

The site can be accessed by going to the local region Web page and clicking on the "Vehicle Decal Renewal" link on the left side of the page. Mills said that since the site began, his office has been receiving feedback from the users of the Web site and have begun implementing some of their requests.

"One person said they would like to receive an email confirmation saying they have successfully completed their registration," Mills said. "So now when you renew your decal online, you will get an email with all the pertinent information."

Wait times at Pass and I.D. have been up to two hours, so valuable man-hours have been lost. Since the Northwest region has gone to the Web, a number of other regions have followed suit. For Mills, the idea is to get everyone renewing their vehicle stickers on the Web, adding that man-hours will be saved by doing so, since using the system takes approximately 10 minutes.

"It avoids waiting and drive times," said Mills.

Security is always a concern when using the Internet; therefore, your full social security number is not a necessity to renew your decal. With this in mind, Mills said that soon, customers will be able to attain decals of the new naval region they are transferring to. Currently, the system allows you to edit your personal information such as your phone number or address, saving the customer from doing so at the Pass and I.D. office itself.

"The vision to improve our way of life in and around the Navy made this happen," Mills said. "With a total team effort here in the Northwest, we will continue to improve projects such as this one."

The regional online decal applications can be found at these URLs:

Region South <https://www.pid.cnic.navy.mil/form2.asp?region=cnrs>

Region Southwest <https://www.pid.cnic.navy.mil/form2.asp?region=cnrsw>

Region Hawaii <https://www.pid.cnic.navy.mil/form2.asp?region=cnrh>

Region Southeast <https://www.pid.cnic.navy.mil/form2.asp?region=cnrse>

Region Northwest <https://www.pid.cnic.navy.mil/form2.asp?region=cnrnw>